



ARKANSAS DEPARTMENT OF EDUCATION

REJECTED FINGERPRINTS:

When fingerprints have been eroded due to handling paper for years, fingerprints from a live scan or even an inked machine may be rejected. If fingerprints are rejected, the applicant will receive a letter from the Arkansas State Police.

- * Follow the directions on that letter to obtain INKED fingerprints.
- * Obtain the inked fingerprints from a local law enforcement office by bringing the pre-printed fingerprint card provided to that office.
- * DO NOT return to the “LiveScan” location to be rescanned
- * Return the new set of fingerprints and the letter rejecting the first set of prints to the Arkansas State Police at the address provided in the letter (not to ADE)
- * If the inked prints are rejected, a name check will be conducted in lieu of the fingerprints (without further notice to the applicant).

This process will be considerably longer than the normal background check process. An applicant should allow a minimum of two weeks after a name check is initiated by the FBI for the results to be returned to the Department of Education.