



DIVISION OF ELEMENTARY & SECONDARY EDUCATION

March 5, 2020

Dear Superintendent,

Thank you for the time and effort you have put into implementing the [College and Career Readiness](#) tool (CCR) in your district. We have maintained close contact with each vendor to ensure that the process is moving and is smooth as possible for everyone involved, however, as you can imagine this type of technological implementation across the state has many issues to manage. We are here to facilitate the process and assist as needed to ensure that students have access to the resources being paid for by the state contract. At the end of the first quarter, we were happy to see that the majority of schools had completed the on-boarding process and students were getting into their accounts. As we approach the end of the year there are still a few schools who still struggle with full usage of their selected system.

If it seems your school is struggling with implementation, please first check with the designated point of contact (POC) in your district. We have found that they need support from multiple people to pull it all together including teachers, counselors, technology, and administrators. While the POC is responsible for the primary communication with the vendor and the state office, the work is supported by a team. You can always change the point of contact for CCR by simply emailing us the name, phone number, and email address of the new person. If you are experiencing problems with the process at the vendor level, please reach out to us and let us know.

There are still a few schools who have been unresponsive to the communication from the vendor and from DESE. As we enter a new contract cycle we do need to make sure that students have access to the system in an effort to justify payment on behalf of the district. If a vendor is still not receiving feedback and progress from the POC in a district, we will be reaching out to you as administrators for assistance.

Ultimately, this process will benefit students far beyond the boundaries of your campus. You are providing for them the realization of what their future could hold. Please let us know how we can support you.

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