



Arkansas Department of Education

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Sarah Huckabee Sanders
Governor

Jacob Oliva
Secretary

July 30, 2024

Dear Child Care/Early Childhood Education provider:

The AR Department of Education/Office of Early Childhood would like to express appreciation to you for serving children in AR. We know this past year has created many changes as we transitioned from the Department of Human Services to the Department of Education. The impact on payments for child care assistance has changed, and we have heard from many of you. The current payment timeline should be 3-4 days from the time a provider bills to when the payment is deposited in the provider's bank account. If there are any questions, please contact Laura Webb (501) 682-4478 or Patricia Johnson (501) 910-6507.

We are excited to announce that a new system is being developed by the technology team at the Department of Education that should be available on October 31, 2024.

The new system will have a provider, parent (citizen) and OEC (worker) staff portal. The system will be even more automated than the current system and should assist with the payment processing.

Sincerely,

A handwritten signature in cursive script that reads "Tonya Williams".

Tonya Williams, Assistant Commissioner
Office of Early Childhood, Department of Education